



LET’S TAKE A MOMENT

Our programs are located on the traditional, ancestral, and unceded territory of the Coast Salish peoples, including the Musqueam, Squamish, and Tsleil Waututh, as well as the Qayqayt, Katzie, Kwantlen, Kwekwetlem, Semiahmoo, Matqui, and Tsawwassen First Nations. Huy ch q’u.

COVER ART & ARTIST STATEMENT

Atheana Picha

This piece is my interpretation of family connections and relation to community. Orcas are very family oriented, representing the strength in community and family. The figures in the centre represent animals that also are community based, also representing how we all belong in our community. Each figure represents how we strengthen our relationships to our environment, our health, how we treat each other, and how we treat ourselves.

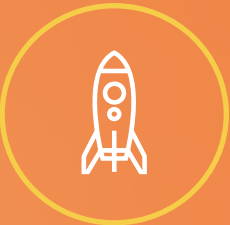
Our Commitment to Truth & Reconciliation
Celebrating Indigenous cultures is one aspect of FSGV’s journey toward reconciliation, inclusion, and collaboration.

Learn more about our commitment to justice, equity, and reconciliation at fsgv.ca/justice-equity.



OUR VISION

Brighter tomorrows in which all people are resilient, confident, and filled with hope.



OUR MISSION

To ensure children are nurtured, youth find optimism, adults feel empowered, and parents make choices that build strong families.



OUR VALUES

- Justice & Equity: everybody matters
- Integrity: we do right by people
- Optimism: change is ever possible
- Innovation: we dream; we have courage; we respond
- Excellence: it’s where we start

POSITIONED TO SEE THE BIG PICTURE

As an agency nearing a century of supporting British Columbians, Family Services of Greater Vancouver (FSGV) has a deep connection to the communities we serve. Among the 450 staff and volunteers that make our work possible is a compassionate respect for client experiences and a commitment to walking alongside people on their journeys.

FSGV delivers support and referrals to more than 10,000 people every year, many of whom have complex needs. Across all of our program areas, we take a trauma-informed approach that puts people first. In doing so, we take the time to respond both to a client's immediate concerns and the root causes or systemic injustices that inform their circumstances.

Throughout the 2021/22 fiscal year, FSGV continued to provide services that made an impact on the lives of thousands. In ways big and small, agency staff engaged in education and knowledge sharing, expanded their understanding and commitment to justice and equity, and strengthened relationships with values-based community partners.

On behalf of the board and leadership, our warmest gratitude to the staff and volunteers across the agency who show up every day in service to our community. To our service delivery partners and donors, thank you for believing that, together, we can build brighter tomorrows.

What's next for FSGV? We are thrilled to share that we are embarking on a new five-year strategic plan – one that will shape our next century of service. Among its pillars is a commitment to extend the reach of our programs into the community, ensuring they are accessible to all, including individuals and communities that are often excluded.

At all levels, we will continue to engage with the community, listen to and advocate for our clients, and make policy and program recommendations to our corporate and government partners. We can already see the big picture. Now, it's time to act on it.



MARIA HOWARD
CHIEF EXECUTIVE OFFICER

A stylized black ink signature of Maria Howard.

TONY KIRSCHNER
BOARD CHAIR

A stylized black ink signature of Tony Kirschner.

THIS YEAR

2,540

Families were nurtured

1,838

Children and youth were supported

10,838

Individuals were empowered

11

Communities were fostered

In the 2021-22 fiscal year, with 450 staff and volunteers across 14 locations and countless in-community meetings, FSGV supported thousands of our neighbours in need across Greater Vancouver.

Counting On Us

We are so proud of what we accomplished over the past year and excited to continue offering a unique web of support for people to access. Those looking for individual services, family programming, or a sense of community find all of that across the spectrum of our programs and services. A client might attend a Community Kitchen and hear about Financial Empowerment coaching. From there, they might learn about our counselling services or a parenting group we host.

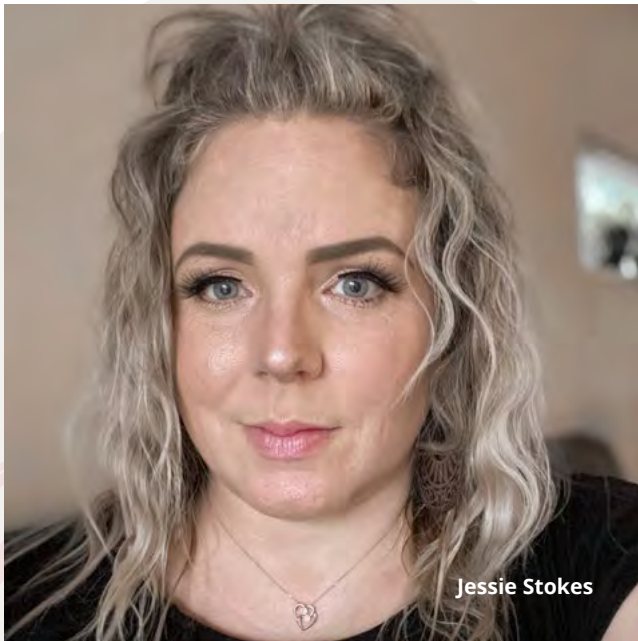
Year after year, we meet people where they're at. With services for every area of life, we deliver customized support that takes into account the *whole* of who people are, their experiences, and their circumstances. Our clients can count on us to work *with* them so that they can take control of their futures. To us, these numbers represent resiliency, confidence, and hope. To us, these numbers add up to brighter tomorrows for those who need it most.



BEACON OF HOPE

“A lot of people who feel they have nothing still have hope,” says Jessie Stokes, a former client in **Project Parent** at FSGV. “Hope is what keeps people going, but there’s a stigma when you have your children removed,” she says. Hope seems a far way off in that moment, but Jessie’s message is that not all families are the same.

After her experience with intimate partner violence, Jessie sees other people like her and asks, “what do they need? What are their unmet needs?” She felt like she was screaming for help, but it wasn’t until her children were removed after a suicide attempt that Jessie felt heard. “Why does it have to get to that point?”



“When you’re in an abusive relationship, everybody wants to tell you to get out, but then when you’re out, they give you the cold shoulder.”

—Jessie Stokes, former client in Project Parent

Jessie joined Project Parent through a referral from the Ministry of Child and Family Development (MCFD). At the time, she felt very alone. She’d recently been hospitalized and was in shock. “When you’re in an abusive relationship, everybody tells you to get out, but then when you’re out, they give you the cold shoulder,” she explains. “That’s when support is needed the most.”

Jessie’s beacon of hope was Crystal Graff, FSGV Family Counsellor. “She challenged me, she asked questions,” says Jessie. “She opened up all of these doors that I knew were there, but I hadn’t wanted to connect the dots to see what was behind them.” Crystal’s approach worked well for Jessie, who wanted to understand the “why” and make better decisions moving forward. But Jessie was also exhausted, emotionally and physically, craving rest. “Crystal is very patient.”

Over time, they built trust and rapport. “When that moment happens, it’s like magic,” says Jessie. “Crystal educated me about the window of tolerance, about how your body stores trauma... and the brain-body connection.” Early in her journey with Project Parent, Jessie found counselling draining. There were many breakthroughs and aha moments but working through

her trauma was a full-time job. “I still have work to do,” she says. “It’s going to be forever.” But these days, her healing work isn’t as intensive. Jessie now has room for more of what life can give.

Today, Jessie is completing her degree in social work. “I think sometimes we meet people who open doors and inspire us,” she says. “Crystal is that for me. Everything Crystal taught me is knowledge and information I’m going to pass on to my clients.” A new beacon of hope.

To learn more about Project Parent and other family supports and counselling programs, check out the Program Guide insert in this report or visit us at fsgv.ca/programs.

Empowerment Fund
Individualized care is a core tenet of our approach to client service. In programs like Project Parent and so many others, we walk alongside clients as they define and work toward their own goals. This client-focused lens empowers people to build resilience and pursue a long-term vision.

You can support the Empowerment Fund at fsgv.ca/empowerment-fund



YOUTH
SUPPORTING
YOUTH

In 2006, Cara Sinclair saw a need on the streets of Vancouver. Youth were struggling to survive, and she wanted to do something to help. Together with her family, Cara bought and filled backpacks with essential supplies. **Project Backpack (PBP)** was in motion. Her next challenge: distribution.

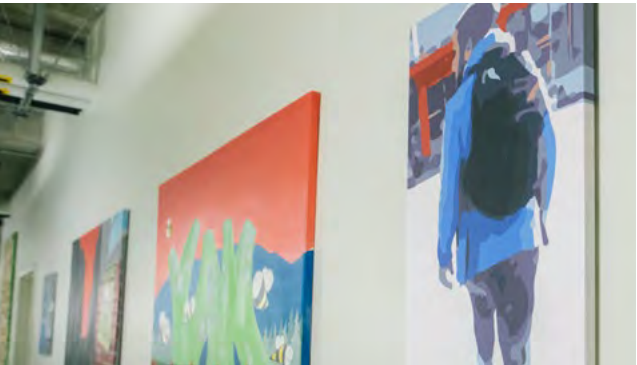


“You have no idea what that person has gone through in their life to date, and you have no idea what’s on the inside. Some of those youth are going to change the world.”

—Dale Bonsall, Project Coordinator, Project Backpack

Directions Youth Services (DYS) and PBP have worked in partnership for 16 years. In this time, PBP has expanded, now working with multiple funders, schools, and non-profits to supply street-entrenched youth across Greater Vancouver with essentials such as clothing, gift cards, bus passes, phone cards, hygiene products, batteries, and art supplies. Over the history of our partnership, PBP has donated hundreds of thousands of dollars in goods to directly support youth experiencing homelessness.

“With these donations, we’re able to draw people in to access our supports,” says John Kehler, Facilities Assistant Manager at DYS. He notes the difference a shower can make in a young person’s demeanor. “When there’s a change in their mood, we can have deeper conversations.” It’s a first step toward empowering youth to pursue their goals.



Mutually Beneficial

PBP works directly with high school students, visiting schools to speak about what street-entrenched youth experience on a day-to-day basis. “The students learn about respect for youth who are in less fortunate situations than they are,” says Dale Bonsall, Project Coordinator at PBP. “And they see the power and impact of giving to those in need.”

Visiting schools also results in nuanced discussions among youth. “You have no idea what that person has gone through in their life to date, and you have no idea what’s on the inside,” says Dale. When youth understand that concept, it often leads to an aha moment. “These youth are deserving of our respect, and they are in need of our compassion,” she says. Students come away from the project saying “I can’t believe that somebody my age could be in that position.”

The connection youth build to the issue of youth homelessness has the potential to last a lifetime. In Dale’s words: “some of those youth are going to change the world.”

Youth Development Fund
Low-barrier support for young people who are at-risk, precariously housed, or experiencing homelessness helps the youth of today and future generations. At Directions, we respond to immediate concerns and create space for youth to develop their independence.

You can support the Youth Development Fund at fsgv.ca/youth-fund

EVERYTHING EVERYWHERE ALL AT ONCE

One of the philosophies behind our approach to service delivery is that FSGV is here to empower others. Our staff play a guiding role in each client's journey, and we are committed to walking alongside individuals, families, and communities as they set and work towards their goals. We're here to nurture that experience, and, in doing so, foster a more inclusive future for everyone.

As a Resource Worker with the **Vancouver Family Preservation** program, Chau Nguyen works flexibly to respond to any and every client need she can. "It doesn't matter who you are or where you come from," she says about her work. "Community is one where everyone is treated equally." Her approach to supporting families is solutions-oriented and positive. Chau helps with tasks such as applying for income assistance and child tax benefits and connecting people to resources. One by one, families start to feel like they are part of their communities and worthy of support.

Growing up in a small community, Jelica Shaw, a Counsellor with our **Foster Family Support** program, says she "watched people support each other regardless of their age or their profession." Building on this observation, she offers a perspective about what family really is. "The word family is an old word," says Jelica. "If their family breaks down, it can negatively impact a child or youth when we have Family Day or Mother's Day or Father's Day." Instead, Jelica uses the term Circle of Security to help young people feel included rather than misplaced.

“It doesn't matter who you are or where you come from. Community is one where everyone is treated equally.”

—Chau Nguyen, Resource Worker, Vancouver Family Preservation

The **Street Youth Job Action** (SYJA) program gives street-entrenched youth an opportunity to get paid for work and develop their confidence. SYJA Program Coordinator, Zemi Gosling, describes inclusion as “doing one’s best to provide and create space for folks to join in on opportunities and for people to feel heard and valued.” In their day-to-day, Zemi explains that they meet youth where they’re at by providing a listening ear and being patient. “You have to provide a safe space [for youth] to make mistakes and learn.” From there, they’ve seen incredible growth in young people – just given the chance.

The **Providing Resources and Independence for Youth Development** (PRIYD) program supports children and youth with support needs as they develop their independence. At FSGV, we believe all children and youth hold strengths and interests that can be harnessed to increase social inclusion. “One of my favourite parts of working with clients is exploring and learning about our local communities and resources,” says Tuesday Ferguson, an Integration Support Worker with PRIYD. “It’s more important than ever that children and youth build relationships and find spaces where they can explore their interests and connect with others.”



Inclusive Communities Fund
From client-staff interactions to program design, FSGV is committed to fostering inclusivity across the agency. We empower our clients to reach their potential and

engage with others from a place of security, knowing they are valued members of the community.

You can support the Inclusive Communities Fund at fsgv.ca/communities-fund

WITH A LITTLE HELP FROM MY FRIENDS

Aurelia came to Richmond with her toddler and baby in 2019. When she talks about the immigration experience, she explains, “you left your life there in your country. Everything in your life, your professional life, your personal life... everything. You came here, you’re alone, totally alone.”

It was through the **Richmond Family Friends** program at FSGV that Aurelia found new connections, and that gave her a sense of belonging. “For me it was really important

“**For me it was really important to be in Family Services because I found new faces, listen people who the struggle with... the same thing. This kind of program help you to recognize that you have to start again and with people around you the start will be a little bit easy.**”

—Aurelia Siles, Volunteer



to be in Family Services because I found new faces, listen people who struggle with... the same thing,” says Aurelia. “This kind of program help you to recognize that you have to start again and with people around you the start will be a little bit easy.”

And she did start again. Aurelia connected with other parents and newcomers. She stopped feeling so alone and fostered new relationships with people she now considers family. Now, Aurelia volunteers her time as a mentor in the Richmond Family Friends program and passes out coupons at the farmer’s market, warmly chatting to FSGV clients and other visitors. She sees her volunteer work as “a way to be grateful” for the support she received and the difference it made for her.

At Family Services, we know that supporting a family is never really supporting just *one* family; it’s indirectly supporting everyone they come into contact with. When we nurture one family that naturally spreads. It empowers individuals within that family. When we help people find community and feel less alone, they pass it along and do what they can to make *other* people feel less alone. The impact of programs like Richmond Family Friends is something we’ll never be able to fully measure because we can never know the full reach of each amazing person like Aurelia.

To learn more about Richmond Family Friends and other free community programs, check out the Program Guide insert in this report or visit us at fsgv.ca/community-programs.



Aurelia Siles

Healthy Families Fund
Nurturing a healthy family is hard work, and with today’s families more varied than ever, we design our supports to meet diverse needs. Programs like Richmond Family Friends connect families to their communities and the resources they need to thrive.

You can support the Healthy Families Fund at fsgv.ca/families-fund



“Dismantling colonial perspectives can feel universally challenging given the unnoticed influence colonialism has on organizational culture.”

—Marnie Goldenberg, VP Programs

JUSTICE & EQUITY

STEP BY STEP

Justice and equity are among our core values at FSGV. But what does this mean on a day-to-day and long-term basis? For us, serving the community from a justice and equity lens means being committed to learning and unlearning and being humble as we create an inclusive, welcoming, and progressive environment for clients, volunteers, and staff. There are myriad changes happening at the agency – by individuals, teams, and leadership – and many initiatives that have been underway for years. Here are just a few of the ways we’re striving to continuously do better.

Learning and Unlearning

Across the organization, staff have launched and engaged in learning groups. For example, **Trauma Counselling** staff founded a gender inclusivity group “to create a space for ongoing action about how to make anti-violence services structurally and experientially accessible for people of all marginalized genders.” To continue their education, they also started an anti-racism group to read and discuss anti-racist, anti-colonial books and reflect on ways they can decolonize their approach to work and life.

Staff seek out and attend workshops related to their work. **PRIYD** workers, for example, have taken workshops on subjects like ‘Multiple Intelligences and Life Skills’ and ‘Alternative Communication’ to continually update their frame of reference for structural ableism.

Advocacy at Work

Fostering change at work is one pathway to increasing justice and equity, but we also have a duty to advocate for our clients out in the community. Together with other members of the sector, Cheryl Melder and Jamie Smulders spoke to our government partners about the lack of gender-inclusive language in contracts. Through advocacy, FSGV is able to push for the kinds of changes that make people feel safer, better represented, and seen for who they are. These efforts pay off: the Ministry of Public Safety and Solicitor General has started an internal working group to make their contracts gender inclusive.

There’s also advocacy at the client-staff level. “Gender-based inequality and role expectations are considered norms even in today’s modern world,” says Seema Iqbal, a Family Counsellor with Project Parent. She encourages goal-setting that addresses gender inequality, helping to empower clients to practice self-care and not feel ashamed for doing so.

Into the Future

In this work, we’re always looking ahead. Here’s some of what we have planned: at the **Directions Drop-in Centre**, staff are developing cultural programming for Indigenous and 2SLGBTQ+ youth; the agency launched Justice and Equity-themed lunch and learns; and we’re starting work with a consultant to get an outside perspective on all of our efforts.

Want to keep up to date with Justice & Equity at FSGV? Sign up for our new newsletter at fsgv.ca/newsletter to read the latest and greatest about our new initiatives, programs, advocacy, and events.

IN TOUCH AND INFORMED

From administration to **Family Preservation** to **Victim Services** and beyond, common across all of FSGV is the commitment to better understand what people in our communities are going through so we can better advocate for and with them.

This commitment to people translates to tangible improvement in our clients' lives. Over the last year, 88% of clients in **Providing Resources and Independence for Youth Development** (PRIYD) reported improvement in their life skill goals; 100% of clients in **Victim Services** reported increased safety; and 93% of clients in our free Community Programs reported increased levels of community connection.



We always strive to meet people where they're at, to connect with people as people. To do that, our staff are engaged and active in our communities. Here's just some of how we create that connection:

Ongoing education

In the PRIYD program, Integration Support Workers (ISW) share knowledge and skills for working with children and youth with support needs. Through peer support meetings, peer-led workshops, and peer-to-peer training, staff have opportunities to learn from one another, develop their skills, and seek advice.

Our education doesn't stop at learning; we also share our expertise with the wider community. Many staff present at other organizations in the sector, educate the next generation, and engage with governments. For example, Katrina Grabner, a Counsellor in the **PEACE Trauma Counselling** program, presents to teachers and youth about the impacts of trauma; and Brenda Lochhead, a Victim Support Worker, regularly presents with her police partners about exploitation and trafficking to high schools and police departments across the country.

In the Community

Communication between FSGV and our community partners keeps us all informed on best practice and creates opportunities for providing co-located services that put clients' needs first. In Trauma Counselling, for example, Mariana Felipe is co-located at Foundry Richmond. To fill the gap for clients on the waitlist for our **Stopping the Violence** program, we offer group sessions in partnership with the Sensorimotor Psychotherapy Institute and Dr. Janina Fisher.

In line with nurturing community and empowering individuals, we believe it's important to listen to own voices. We make room at the table for those with lived experience in the issues we're working to solve. At Directions, for example, we bring together youth who have experienced homelessness on the Youth Advisory Committee. Initiatives like this intentionally create opportunities to engage with, and, more importantly, learn from the communities we serve.

We aren't the only organization supporting and advocating for people in crisis. In fact, FSGV staff hold positions on boards, committees, and groups at a wide range of organizations, including First Call Child and Youth Advocacy Society, Foundry Richmond tables, Imagine Canada, Family Service Canada, and The Federation of Community Social Services BC.

Together, all of these opportunities to connect with community help keep us informed about and in touch with the people we serve.

“Through peer meetings, our staff not only form community but engage with our philosophy of strength-based and client-centered approaches to support work.”

—Brianna Reilly, Program Manager, PRIYD





MENTAL HEALTH- CARE FOR ALL

These days there is no doubt that we’re seeing shifting priorities at workplaces across the province. The pandemic brought mental health, already a topic gaining positive momentum, into the spotlight. The need for mental health supports at the office is immense, and an **Employee and Family Assistance Program** is one way to help employees maintain their mental health, feel their best, and get the most out of work.

FSGV has provided counselling support to employees and their families across the province since 1981. Today, more than 250 counsellors support 55,000 employees across BC and the Yukon, providing specialized counselling on topics such as anxiety, depression, workplace stress, resilience, and relationships.

“Saving lives and preserving self-esteem” are among the chief concerns for Tom Adair, Chairman and Trustee at IATSE 891. For the film industry, in which workers often work long hours, mental health supports are critical. “The overdose crisis in BC has directly impacted many members as they deal with various forms of trauma and stress,” says Tom. “Addressing the stigma through education and being ready to assist when called upon are recognized in principle,” he explains, “but empathy with ever looming deadlines is a challenge.” That’s where FSGV comes in.

FSEAP is here to support organizations to meet the mental health needs of their employees. Tom describes our services as “patient-focused with a mandate to treat underlying problems, not just the symptoms.” His colleague, Todd Rappitt, President at J&D Benefits Inc,

adds that he finds our service personable and customizable. So how do we know what we do is helping? “We measure positive feedback by the lack of negative feedback,” says Tom. In a member-centric environment in which employees are not shy about raising concerns, utilization levels for counselling supports are a measure of success.

There is a concentric impact in this work as well. By providing support to employees across the province, we are helping to break down the stigma around mental health supports, empowering individuals and nurturing healthy families so that generations to come can build

The Supportive Workplace
Whether or not your organization receives their EAP service from FSGV, The Supportive Workplace program is available to managers across the country. This online workshop trains managers who are on the front line of today’s mental health crisis to recognize and support employee mental health and productivity.

You can support FSEAP at fsgv.ca/fseap/supportive-workplace

THE GOLD STANDARD

In 1997, a partnership between the **Vancouver Police Department** (VPD) and FSGV was formed. Created shortly after our very own Domestic Violence Response Team (DVRT) in New West, it's a unique partnership that has become the gold standard for this area of work with other agencies around the world looking to it as a blueprint.

Embedded at VPD are several FSGV Victim Support Workers (VSW). The detectives and VSWs work in partnership on cases. Sgt. Heather Partridge from VPD describes it as splitting things between “the cop stuff” and “the support stuff.”

What this really means is that, by working together, we can take into account all the complexities of a client's experience. We provide support at every level.

The clients our VSWs see have the highest risk cases; we're meeting them during what might be the worst moments of their life. They are “assigned a detective... and then [they're] also provided with a support worker,” explains Sgt. Partridge. “It's a sense of relief for them. Because now they know they've got a little bit of a team.” Right when someone needs it most, we get to be the people in their corner.

There are other benefits to providing service in this way. “I think what [the partnership] has added is a large trust factor,” says Sgt. Partridge. “It makes clients feel validated and not so scared to report or continue with the process. It's really daunting and the support worker is able to just bite it off, step by step, and walk with the client through it.”

This partnership also ensures our clients have the support they need from the very beginning, at a time when asking for help might feel untenable. Nobody should have to go through painful situations alone, and this partnership ensures our clients don't have to.



This time spent working so closely together leaves a significant impact on everyone involved. Sgt. Partridge recalls a client from years ago who reaches out periodically just to keep her support team updated. Having compassionate, dedicated people in this person's corner left such an impression that, even so many years later, she chooses to stay in touch.

Talking with Sgt. Partridge, it's clear how seriously and passionately she and the detectives at VPD approach their work. It's difficult work that comes with personal sacrifices and a lot of tough days on the job, but it's the kind of work that changes and saves lives. It's the kind of work and gold level standards that FSGV takes on across its spectrum of services – of which this partnership is just one amazing example.

By working together, we can take into account all the complexities of a client's experience. Nobody should have to go through painful situations alone and this partnership ensures our clients don't have to.

OUR MEMBERSHIPS & ACCREDITATIONS



OUR CONTRACT SERVICE DELIVERY PARTNERS





FAMILIES HELPING FAMILIES

Amir Ahamed and his family moved from Kenya to Canada in the 1980s. When they first arrived as newcomers, the local community bolstered them to pursue their dreams. The warmth of this welcome and ongoing support has stayed with them over the years as they continued the family business tradition with their auto dealerships. **Regency Auto**, a family-owned automotive group, has been serving guests for almost 40 years – all while giving back to the community that helped them when they first arrived.

“Giving back has always been important to my family,” says Izzam Ahamed, Managing Director at Regency Auto. “We believe in families supporting families. Our guests and employees are an extension of our family, and we value every connection we make.”

As Family Day approached in 2021, Izzam and his team wanted to find a charity to support for the company’s newest philanthropy campaign: ReggieFromRegency. Family Services of Greater Vancouver was top of the list as an organization that helps families of all shapes and sizes as they navigate difficult situations. The timing was ideal. One year into the pandemic, their donation directly supported families facing crisis on crisis.

Reggie, Regency Auto’s panda mascot, represents peace, friendship, and resilience – values that align with both Regency Auto and FSGV. Reggie is the face of the company throughout the entire car-buying experience, providing guests with positive and calming energy. For every car sold, new or used, customers receive a Reggie plushie and a \$50 donation is made on their behalf.

Reggie plushies are also available to the public for a minimum donation of \$50. Donors can present their receipt at any Regency Auto dealership or service centre to redeem a plushie. All proceeds benefit Regency Auto’s charity partners.

“The community has supported our local business for over 35 years,” said Izzam. “I’m extremely grateful and have always wanted to use our company’s platform to help others in need. My team and I introduced our philanthropy campaign with the goal of bringing people together and creating positive change in our local community.”

Thank you, Regency Auto, for your support. Together, we can foster a lifetime of milestones and build brighter tomorrows for all British Columbians.



“My team and I introduced our philanthropy campaign with the goal of bringing people together and creating positive change in our local community.”

—Izzam Ahamed, Managing Director at Regency Auto

PERSONAL REASONS

Watching Chef Bruno Feldeisen on *Great Canadian Baking Show* today, you wouldn't know that he's experienced a traumatic life. He was twice named a Top 10 pastry chef by *Chocolatier* magazine and has built a successful career. Only in the last decade has Chef Bruno opened up about childhood abuse, his experiences in foster care and with homelessness, and his mental health challenges.



“To be non-judgmental and non-critical, it’s very important. You cannot judge and discern who has a right for help and who doesn’t.”

—Bruno Feldeisen, Father, Chef, Author

Many people who donate to FSGV do so because of a personal connection to the cause. When crisis hits, it’s a comfort to know that compassionate, expert staff and free programs are available to you or your loved ones. “To be non-judgmental and non-critical, it’s very important,” says Chef Bruno. “You cannot judge and discern who has a right for help and who doesn’t. There is so many people who needs help [and] that door has to be wide open.”

“The big circle of living on the street, mental health struggle, drug addiction, abuse... it’s all connected,” says Chef Bruno. “The troubles are connected, but your solutions are connected.” At Family Services, we see the big picture of what’s facing our neighbours in community and provide services to help end those cycles of trauma.



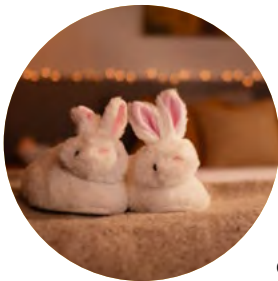
Watch the full video with Chef Bruno.





2021-22 EVENTS

Over the past year, FSGV continued fundraising through virtual campaigns and initiatives, raising \$318,567 to support programs across the agency.



Lights. Camera. Slippers. In October 2021, we stayed in our jammies to support those in need. The Slipper Soirée Slumber Party was a night of throw-back entertainment with elevated slumber party food and engaging trivia. Hosted by Global BC's Chris Gailus, alongside FSGV CEO Maria Howard and VP Programs Marnie Goldenberg, funds raised at this cozy event supported our many life-changing programs and services.



'Tis the season to be jolly. However, the holiday season can be particularly challenging for the most vulnerable members of our community. Together with generous public and corporate donors, including presenting sponsor Amazon Canada, we made the season bright for people in need with our Caring Neighbours Holiday Campaign. With your help, we provided direct support to 1,250 low-income families, youth, and seniors across the Lower Mainland.

HOW YOU CAN HELP

There are many ways to get involved with Family Services of Greater Vancouver.

Give Monthly. With a monthly gift, you can help provide a steady stream of funds that we can count on. This allows us to plan ahead and think bigger about how to support those who need us.

Donate Crypto. Cryptocurrency investors can maximize support and minimize taxes by making a tax-receiptable charitable gift through The Giving Block.

Fundraise. Whether it's a lemonade stand, a comedy show, or part of your office party, we can help make your fundraising event a success.

Corporate Partnership. Get involved through charitable donations, event sponsorships, workplace campaigns, cause marketing, or volunteer work.

Events. Events help us raise funds and raise awareness for FSGV programs. By participating in events, you get to be a part of the solution.

Leave a Legacy. There are many ways to leave a legacy gift. Name FSGV as the beneficiary in a bequest in your will or a life insurance policy, or create an endowment fund named in honour of you, your family, or loved ones – whatever you choose, your gift will last a lifetime.



To learn more about how you can get involved, scan the QR code or contact Amanda Sayfy, Director, Fund Development at 604 731 4951 x 5004 or asayfy@fsgv.ca.

YOU MAKE IT
ALL POSSIBLE

LEADERSHIP CIRCLE

\$100,000 or more

Pattison Outdoor Advertising
Vancouver Food Runners
Grante Goodwyn
Vancity Community Foundation

\$50,000 to \$99,999

Amazon
BC Community Gaming
Grants Branch
Canadian Women’s Foundation
Coast Capital Savings
The Grayross Foundation, held at
Vancouver Foundation
Greater Vancouver Food Bank
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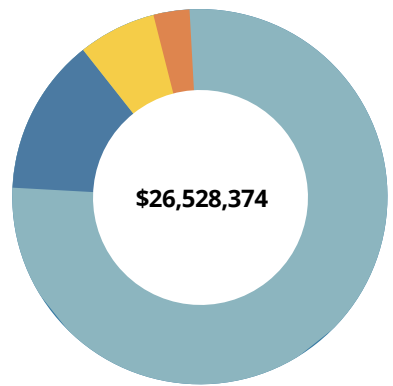
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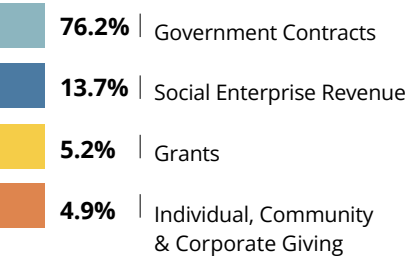
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As a non-profit, FSGV is driven by our mission. With a bottom line that takes into account both client success and balanced budgets, FSGV aims to make a positive impact in our community year over year. We continue to provide expert programs and services, while re-negotiating fair service delivery contracts, diversifying our revenue to support modest administrative costs, and creating efficiencies wherever possible.

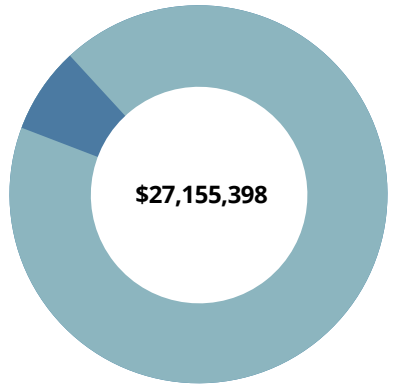
2022 Total Revenue | \$26,528,374



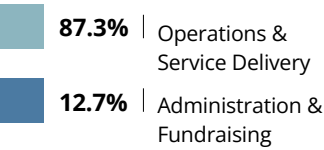
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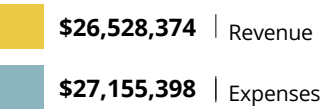
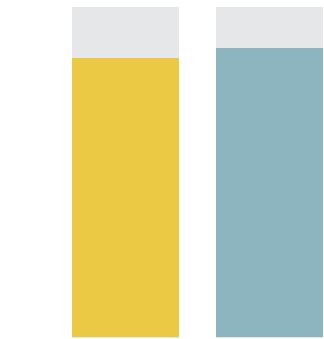
2022 Total Expenses | \$27,155,398



Expenditures

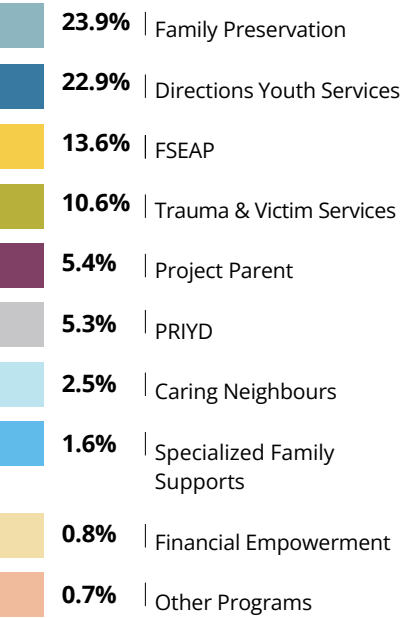
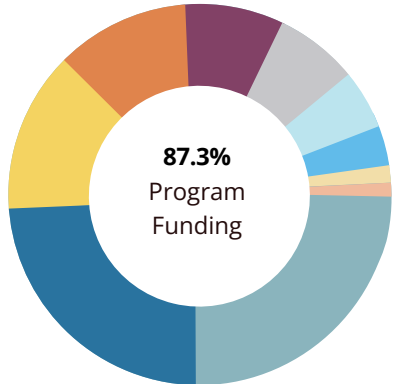


This year, FSGV experienced a deficit of \$627,024.



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Vancouver – Directions Youth Services Centre

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Vancouver, BC V6Z 2E3
Telephone: 604 633 1472
Website: directionsyouthservices.ca

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