Family Services of Greater Vancouver serves people across the Lower Mainland. This means that our programs are delivered on traditional and unceded lands and waters. We gratefully acknowledge the Musqueam, Squamish, Tsleil Waututh, Qayqayt, Katzie, Kwantlen, Kwikwetlem, Semiahmoo, Matsqui, and Tsawwassen First Nations.

The injustices Indigenous people face are not just stories from history books; they are ongoing. To honour our clients, staff, and partners, FSGV is committed to taking steps toward truth, reconciliation, and systems change.

Read more about our approach to Justice, Equity, and Inclusion at: fsgv.ca/justice-and-equity

OUR VISION
Brighter tomorrows in which all people are resilient, confident, and filled with hope.

OUR MISSION
To ensure children are nurtured, youth find optimism, adults feel empowered, and parents make choices that build strong families.

OUR VALUES
Justice & Equity: everybody matters
Integrity: we do right by people
Optimism: change is ever possible
Innovation: we dream; we have courage; we respond
Excellence: it’s where we start

On the cover: Community Kitchens Supervisor Minoo Javadi (centre) with her daughter and grandchildren
Photo: Kevin Clark
One of the greatest challenges at Family Services of Greater Vancouver (FSGV) is sharing the breadth of what we do. Unlike many non-profits in the social services sector, FSGV is a multi-issue service organization. We do victim support work, trauma counselling, employee assistance, youth services, financial literacy, and much, much more.

This range of service makes it difficult to summarize what we do, but our impact is clear: we provide client-centered crisis stabilization, counselling, and education supports to more than 11,000 people every single year. Our strength as an organization comes from our ability to share resources and knowledge across services.

We are bridge builders and service connectors.

The 2022/23 fiscal year was a year of change: FSGV undertook a strategic analysis to examine our offerings with a lens on community need and service excellence. Through this process, we made the difficult decision to sunset a number of our community programs.

Separate from this process, we said goodbye to our detox program following a decision by Vancouver Coastal Health to redesign withdrawal management services for youth. On behalf of the board and leadership, our deepest gratitude to the staff and volunteers who made such a powerful impact in these programs.

Our focus as we near our centennial is to make the biggest possible impact for the most vulnerable members of our community. When we walk alongside clients in crisis, we know there is more to their story.

We know there are complex reasons they have arrived in our programs.

Being there for people through these difficult chapters in their lives motivates us each and every day, and your support allows us to do so in innovative, wrap-around ways. Thank you.

Maria Howard
Chief Executive Officer

David Wells
Board Chair
Our Impact

This year was filled with life-changing moments across every program. Together they add up to brighter tomorrows for individuals, families, and communities—for an impact that lasts a lifetime.

There’s more to our story

Our impact is made possible with the unwavering support of our donors, volunteers, and corporate and government partners. Behind each act of support lies a powerful story, one that has the potential to transform lives and inspire others toward a better tomorrow. Stories of resilience, confidence, and hope are the very essence of what we stand for. These numbers mark the beginning of a new chapter for our clients.

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115,000+ hours in direct support of families and individuals

11,000+ people supported

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A new partnership between our PRIYD program and Special Olympics BC resulted in a Try-It Event that brought smiles to children and youth with support needs. In the words of one child: “This is the best day ever!”

To diversify service delivery in the SAIP program, a group counsellor developed workshops for other service providers about how to support children who have experienced trauma and sexual abuse.

This fiscal also marked 25 years of collaboration between Victim Services and the Vancouver Police Department, providing high-impact support to high-risk victims of violence.

At Directions Youth Services we re-opened our workshops and group activities that were sidelined by the pandemic, including pre-employment, life skills, and sexual health workshops. To support 2SLGBTQIA+ youth, a pilot program evolved into fully implemented programming at the Centre. On the housing front, a new rent subsidy program helped 84 youth meet their housing needs.

To address significant waitlists in our Stopping the Violence program, we ran six new counselling groups for a total of 53 sessions with 46 participants. Participants shared that they found the group encouraging and supportive, helping them build trust.

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One participant in our Financial Empowerment program received access to $19,000 in benefits after working with us! In Healthy Connections, the program resumed its in-person group supports. Participants share that the group helped them to feel connected to others, feel less alone, and process trauma in a safe, supportive, and healthy way. Inflation has hit food prices and when you’re a youth experiencing homelessness, finding high-quality food on a budget is a challenge. Our Directions Pantry program provided 1,426 youth with access to healthier food.

This year, we said farewell to the Directions Youth Detox program after 30 years of providing voluntary social detox with room, board, counselling, and other wrap-around supports to youth. In New Westminster, we closed our Youth Counselling program, and in March, we made the difficult decision to close a number of our Community Programs. Our heartfelt thanks to all the staff and volunteers who have dedicated their time and energy to these programs.

New and Expanded
Finding ways to do right by our clients is always top of mind.

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Sharing Our Expertise
There’s a wealth of expertise among our 400+ staff and volunteers—and we like to share it.

A counsellor from our PEACE program did a series of arts-based workshops at alternative high schools to explore the nervous system and the ways it can help people develop a sense of safety and boundaries. The training wasn’t just for students. We also presented to school counsellors and educators about how to support kids who have experienced trauma and to the BC Society of Transition Houses at their annual training forum.

FSEAP played host on the Calltime Mental Health podcast, part of a mental health campaign for workers in the film and performing arts industry that we consult on as subject matter experts. As leaders in identifying and supporting victims of human trafficking and exploitation, one of our Victim Support Workers was part of a series of panels and advisory committees, even sharing their expertise for an opera production, Angel’s Bone.

Working with Our Community
Our work is made better when we collaborate with others.

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Making an Impact
Everything we do is for our clients—and the impact is tangible.

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Saying Goodbye
It’s always hard to say goodbye to programs.

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YEAR IN REVIEW
Highlights from our 2022/23 fiscal year

There’s more to our story at FSGV.
If you want to keep up with the latest news about our programs and advocacy, check out Our Backyard, the FSGV blog. Visit fsgv.ca/stories or scan the QR code.
Engaging staff in conversations about colonialism, heteronormativity, racism, sexism, ableism, and other forms of discrimination.

Diversity, equity, and inclusion (DEI) are critical components of any process that seeks to respect human capital, life experiences, individual differences, and self-expression. DEI is a journey, not a destination. We are all unique and we must learn to value all our differences. At FSGV, our staff are constantly learning and unlearning—all to create a more inclusive environment for our clients and coworkers.

As part of our commitment to supporting our employees on their DEI journeys, the Justice & Equity Committee launched agency-wide Lunch and Learns. The Committee hosts these free, accessible, and collaborative learning and conversation sessions regularly throughout the year. Some are facilitated by agency staff and others bring in external consultants to share their expertise.

MAY
Intentional Inclusion
Facilitated by Parris Consulting, in this session we explored how to create a culture of inclusion across the organization. It requires intention. In Tamisha Parris’s words: “Don’t just invite me to the party, ask me to dance.”

SEPTEMBER
Truth and Reconciliation
In this conversation, some of our staff generously shared their individual and family histories to center the need for truth and reconciliation. We discussed the ways history is dismissed and how FSGV can firmly stand with Indigenous leaders who are calling out ongoing discrimination.

DECEMBER
Neurodivergence in the Workplace
This Lunch and Learn facilitated by Suzanne Perreault, an inclusive education consultant, broke down common accommodations, the role of masking, how difficult it can be to see some disabilities in which masking is common, and why embracing the social model (rather than the medical model) of disability creates truly inclusive spaces.

LOOKING AHEAD
We plan to continue Lunch and Learns next year. They deepen our compassion, give us a space to be seen, and provide a pathway to actionable ways to be more mindful of those around us. It’s exciting to see the effects these lunch hours have on our interactions with one another and with our clients. There’s more to our justice, equity, and inclusion story. The FSGV Justice & Equity Committee is committing to action through working groups, community engagement, and regular reporting.

To see where we’ll be in the community, follow us on social media. And to learn more about our commitments, scan the QR code or visit us online at fsgv.ca/rje.
PTM supports families (of all kinds) who are experiencing interpersonal conflict between caregivers and teenage youth.

Families are referred to our program by a social worker when they need a helping hand to improve their relationship. Our mediators have unique training to work with families, rather than in business settings. One mediator, Karen Bondi, has dedicated more than 20 years to working with caregivers and children through FSGV.

Mediators like Karen meet with families for three months, with an option to extend for another three months if needed. Karen shared one family’s journey through PTM.

A single parent and their teen were referred to the program by a social worker after tension between the two had escalated to the point of the parent slapping the child across the face.

Karen began by meeting with the parent and teen separately, one-on-one, to discuss what they individually saw as the major issues in their relationship. These pre-mediation sessions are all about grounding the work with a client—focus, where both the teens and parents have equal opportunities to identify the problems they’d like to tackle.

For this family, the issues they focused on were schoolwork, household responsibilities, and curfew. With Karen’s guidance, they learned healthier methods of communication with a focus on approaching one another with curiosity, a desire to understand, compassion, and respect. Karen told us, “We built so much trust that, by the last session, the two were hugging each other, crying.”

The depth of rapport built was not only between parent and teen—it was also with their mediator. The family stayed in contact with Karen, providing her with updates on their adventures and time together. Karen says the work she does is made easier because both parties want to have a better relationship. “I have a lot to work with: love. I always build on this in mediation. I remind people how much they love each other.” Even when she meets initial resistance to mediation, the underlying desire to be close usually wins out.

With early intervention programs like PTM, we can prevent further escalation. Learning better communication skills sets families on a different path—one that can avoid the levels of crisis we see in our other programming, like Directions Youth Services where youth are often estranged from their families, or in Specialized Family Supports where children have sometimes been removed from the home.

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This kind of learning can create a ripple effect in the rest of their lives as they encounter interpersonal conflict in their community, at work, and in relationships of all kinds. Parent-Teen Mediation has an obvious positive impact on the families we work with—but the whole community benefits from healthier families and people who are empowered to approach conflict with curiosity and respect for the others involved.

“Parent-Teen Mediation is there for families when things on these two difficult journeys create tension and conflict. Raising kids is tough. Growing into adulthood is tough. Our Parent-Teen Mediation (PTM) program is there for families when things on these two difficult journeys create tension and conflict.”

— Karen Bondi, Mediator, FSGV

Program Highlight
Parent-Teen Mediation: Conflict Skills for Life

Contribute to the Healthy Families Fund to help bring programs like Parent-Teen Mediation to more families.

Contribute to the Healthy Families Fund to help bring programs like Parent-Teen Mediation to more families.
Decolonizing our Work

Staff in our Specialized Family Supports program took part in a training this year with Dr. Dustin Louie, Director of the Indigenous Teacher Education Program in The Faculty of Education at UBC and instructor for the BC Federation of Social Services Transformative Reconciliation course. His presentation focused on family preservation, and breakout conversations gave participants an opportunity to discuss how to decolonize child protection and other family-focused work.

This kind of educational opportunity supports both our program delivery and our advocacy efforts with government—all to improve outcomes for Indigenous clients and end cycles of trauma.

Excellence: It’s Where We Start

We’re dedicated to excellence (it’s one of our values) and our staff are striving for it.

To keep up with best practices and service innovation, many of our staff continue their education through workshops and training. The impacts are personal, such as being better prepared for high levels of stress, and client-facing, like developing new techniques for working with program participants. Both make a difference in our work.

Jennie Evans, Street Youth Job Action Case Manager, says “it’s important to expand my knowledge to ensure I’m passing on relevant skills to the youth I’m supporting.” Because her job involves workshop facilitation for youth, Jennie aims to take four training courses per month. “Staying informed on the latest topics that affect our youth demographic is an invaluable part of connecting with and guiding them.” One of Jennie’s recent accomplishments includes completing the Naloxone Instructor Training with Vancouver Coastal Health. She’s now the designated Naloxone trainer at Directions Youth Services.

“Volunteering has taught me more about how to support people with Down syndrome and has given me tools that I can bring back to PRIYD and share with our support workers.”

Brinn Edgington, PRIYD Assistant Manager, volunteers with the Down Syndrome Resource Foundation in the Raise Me Up program. “Volunteering has taught me more about how to support people with Down syndrome and has given me tools that I can bring back to PRIYD and share with our support workers,” she says. In PRIYD, our staff work with children and youth with support needs—so building relationships with values-aligned organizations gives us confidence to partner and make referrals. “Seeing how other programs support the community is also motivating and inspiring.”

Jennie Evans
Street Youth Job Action Case Manager

Brinn Edgington
PRIYD Assistant Manager

Katrina Grabner
Counsellor

“Volunteering has taught me more about how to support people with Down syndrome and has given me tools that I can bring back to PRIYD and share with our support workers.”

“The field of counselling is always developing and evolving,” says Katrina Grabner, a counsellor in the Stopping the Violence and PEACE programs. “We are just at the beginning of understanding the impacts of trauma in the body and in the nervous system.” Over the past three years, Katrina’s been working toward becoming a Somatic Experiencing (SE) Practitioner. SE takes a body-oriented approach to healing trauma, releasing traumatic shock and restoring healthy physiological responses. “My level of groundedness and sensory perception has increased tenfold,” Katrina says of the new approach in her practice. And now she’s able to pass that along to her clients.

Our staff are passionate about their work and dedicated to positive client outcomes. Continuing education empowers them with new tools and knowledge to bring to the frontlines. Thank you to all our staff for the excellence you bring to our work!

“Volunteering has taught me more about how to support people with Down syndrome and has given me tools that I can bring back to PRIYD and share with our support workers.”

Jennie Evans
Street Youth Job Action Case Manager

Brinn Edgington
PRIYD Assistant Manager

Katrina Grabner
Counsellor
Family Services of Greater Vancouver has offered financial literacy coaching and workshops since 2006. What started as a small program has evolved into a high-impact financial empowerment service that bridges multiple program areas across the agency, serving low-income and at-risk clients.

As Canadians grapple with the affordability crisis across the country, financial empowerment has emerged as a key poverty reduction solution. The model is about so much more than literacy; it relies on a suite of client-centered financial help tools, resources, and education to help people overcome barriers to building their financial wellbeing.

"The idea that financial education alone will help people with terrible debt problems or complicated financial lives is like asking someone to pick up a medical textbook and heal themselves," says Liz Mulholland, CEO of Prosper Canada. Finances are complex these days: there are more products, life is more expensive, government programs are difficult to navigate, and there are more financial risks. "All of that means people need specialized support. It needs to be affordable and people need to be able to trust it."

Prosper Canada is the country’s leading national champion of financial empowerment solutions that help people with low incomes to measurably improve their financial health. FSGV provides direct financial help services to British Columbians, while Prosper Canada works with community partners like FSGV, as well as business, research, and government partners, to develop, test, and scale policies, programs, tools, and resources that enable more Canadians to prosper. We’re two sides of the same coin.

Empowerment is a key value of both organizations. FSGV and Prosper Canada give British Columbians the support they need to pursue their hopes and dreams, to move forward with their lives in the direction they want. "We don’t see people just in terms of their needs," explains Liz. "We see people as having extraordinary potential and the capacity to thrive, if we can just provide a little targeted help and remove the barriers in their way."

Together, FSGV and Prosper Canada are paving the way and we invite you to join us! Support our work at fsgv.ca/donate.
During her 25 years at the agency, including 10 years as the CEO, Teri’s forward-thinking leadership made a significant impact for individuals and families across the Lower Mainland.

She played an integral role in opening the first 24/7 resource centre for street-entrenched youth; Directions is still the only 24-hour facility for youth in the city. Another first was the Domestic Violence Response Team, providing wraparound support to survivors of intimate partner violence. Under her leadership, FSGV acquired our head office location at Broadway and Commercial—a central, accessible location for clients and staff.

There’s a common thread among all of these achievements: collaboration. “It’s the only way to do business,” says Teri from her home on Vancouver Island. “Collaborating with partners, bringing programs together in one space to better serve people—you can provide better services at the end of the day.”

It’s also a way to bring together the professionals who specialize in supporting the most complex clients—whether that’s in victim or youth services, trauma counselling, or family preservation. “When I think of the range of critical services FSGV provides for women, children, and families, I can’t think of anyone else that has the skillset to address the core issues at play,” says Teri.

“Times are harder than ever before,” she explains. “The world has changed, the cost of living is exorbitant, and it saddens me that there are still so many that live in poverty. With this comes all kinds of problems—the kinds of problems that FSGV addresses.”

Now retired, Teri spends her days with her husband, Lee, as well as her children and grandchildren. Despite stepping away from her professional responsibilities, Teri’s passion for creating a positive change in the world has not wavered. “FSGV needs to be there because the agency is a voice for those who have been neglected,” she says.

“TSGV continuing well beyond 100 years and even one day celebrating 200. That’s why I choose to donate.”

Teri’s legacy will continue to inspire and shape the future of FSGV, allowing us to carry on her remarkable work to support the most vulnerable members of our community. We are deeply grateful for her dedication and generosity, and we honour her commitment to build a better world for all.

Now more than ever, Canadians are leaving a gift to a charity in their will. A legacy gift enables FSGV to do our work for years to come. Even 1% of your estate has the power to fund innovation. Above all, it can change lives.

Contact giving@fsgv.ca to learn more or scan the QR code.
Ayaaz Jamal came to the 2022 Soirée fundraiser as a guest. He left that night feeling inspired and ready to take action. Learning about our impact—including a client experience in Project Parent, our day-to-day work with youth experiencing homelessness, and the reach of our financial empowerment program—Ayaaz knew he wanted to do more for the community. The new location of Express Auto Wash (EAW), was opening soon. It was the perfect opportunity.

In celebration of Family Day and the grand opening of their Boundary Road location, Express Auto Wash held a 10-day Grand Splash Fundraiser to raise funds for FSGV. Customers received a free car wash in exchange for a donation. The end result? Hundreds of sparkling clean cars and more than $18,000 in support life-changing programs at FSGV.

When we asked why EAW chose FSGV as their charity partner, Ayaaz’s answer was simple: “We do right by our people and community.” Express Auto Wash strives to take care of their customers, but Ayaaz and his team also want to provide an opportunity for their staff to do good in the community—and it truly shows.

Not only does Express Auto Wash have a long history of supporting community organizations, but they are also making innovations in their business practices. They are one of the first in Canada to recycle 80% of their water—on top of reusing rainwater in their rinsing systems. They are also committed to hiring a diverse pool of talent and often hire new immigrants who face higher barriers to employment.

Looking back on the grand opening day, Ayaaz spoke with fondness and excitement. Getting everybody together, preparing for the fundraiser, and creating memories as a team was invaluable. For Ayaaz and Express Auto Wash, the ability to uplift lives and provide people with a chance for a happier future is a truly special opportunity. They are in the business of doing good for the long haul.

Thank you, Express Auto Wash, for your generous support!

― Ayaaz Jamal, Express Auto Wash

“Even if we made an impact on one or two families, we’ve done our job.”
— Ayaaz Jamal, Express Auto Wash

Inspired to fundraise for FSGV?
Contact giving@fsgv.ca to learn more.
Directions Youth Services is a 24/7/365 resource for unhoused youth ages 15-24.

While we often focus on crisis response and stabilization, our compassionate, client-informed approach means there’s more to our services. It means we’re listening to what youth need, so we know that access to creative expression is essential.

Ocean Kneeland, Executive Director at the Raffi Foundation for Child Honouring, sees their partnership with Directions as a natural fit, including its focus on respect for the child. Many of the young people we see at the Directions Drop-In Centre have experienced significant hardships and barriers in their lives. Some have been in Ministry care; others have left home due to conflict; and a disproportionate number are Indigenous or 2SLGBTQIA+ youth who have faced severe marginalization. Every young person that comes to Directions is struggling to find a place in the world where they feel heard and supported.

“The Raffi Foundation’s intent is to inspire systemic change and build communities that create conditions that are ideal for young children, but also youth and adults,” says Ocean. In supporting the Directions Art Program, Ocean sees an opportunity to uphold many of the principles of Child Honouring, including Diversity, Safe Environments, and a Caring Community.

The Art Program is a safe place where youth can express their feelings with peers and youth workers who respect their voices and see them as unique individuals. “I’m always excited about bringing the arts into spaces,” says Ocean.

With a low-barrier drop-in model, the Art Program gives youth space to be themselves. While they may not be ready to tackle their trauma or find secure housing, youth are looking for community and a safe place to express themselves without judgement or fear. “As an early child educator, I know it always comes back to relationships and building trust,” says Ocean. “And that takes time.” The art program is a starting point: as youth build relationships with Directions staff, they are more likely to reach out for help with their mental health, substance use, employment, and housing challenges—all to give youth hope for their futures.

Thank you to the Raffi Foundation for supporting the Art Program and giving us space to bring the principles of Child Honouring to our work with youth in crisis.
Events and Campaigns

The Soirée
Oct 2022
The Soirée, presented by The McGrane-Pearson Endowment Fund, was a mesmerizing carnival wonderland hosted by Global BC’s Michael Newton. In its fifth year, this fun-filled event was back in-person at the Terminal City Club, raising more than $130,000 for vital child, youth and family programming.

caringneighbours.ca

Caring Neighbours
Dec 2022
‘Twas the season of giving! Our community of supporters came together to bring holiday cheer to 1,250 low-income families, youth, and seniors across Greater Vancouver. Thanks to the generosity of corporate and community donors, including our presenting sponsor Amazon, we raised vital funds to sustain our essential programming, and distributed gift cards directly to clients in need so they could choose how to celebrate the season.

caringneighbours.ca

Explore the And
May 2022
“Explore The And” launched during Victims and Survivors of Crime Week. Through thought-provoking graphics and messaging, we shed light on the emotional complexity of intimate partner violence, elder abuse, exploitation, and child sexual abuse survivors—four areas of victim support work that FSGV provides to the community. Our goal? To acknowledge the conflicting emotions that survivors experience in order to foster understanding and end stigma.

fsgv.ca/explore-the-and

Today I
Oct 2022
The “Today I” campaign—part of Homelessness Action Week—put into words the realities of youth homelessness. Through collaboration with youth and workers at Directions, we shared their daily experiences—both the positive and negative—and brought into focus the pathways to homelessness. With this campaign, we challenged misconceptions about youth homelessness and reminded the public about what many of us take for granted every day.

fsgv.ca/today-i

Family Day
Feb 2023
“You define family. We support it.” Through an online campaign and free event at the New Westminster Public Library, we brought attention to challenges that families of all shapes and sizes face today. We showcased how FSGV addresses these challenges through our Financial Empowerment program, Family Supports, and Community Programs.

fsgv.ca/family-day
OUR GENEROUS DONORS
You Make it All Possible

LEADERSHIP CIRCLE

$100,000 or more
Canadian Women’s Foundation
Coast Capital
Grante Goodwyn & Co-Pilot Properties
Lu’ma Native Housing Society
Vancity
Vancity Community Foundation
Anonymous (1)

$50,000 to $99,999
Amazon
City of Vancouver
Graycross Foundation held at Vancouver Foundation
The Rafti Foundation for Child Honouring
United Way British Columbia
Anonymous (3)

$10,000 to $49,999
BC Housing Management Commission
Canucks for Kids Fund
City of New Westminster
City of Richmond
CNKW Kids’ Fund
Community Gaming Grants Branch
Diamond Foundation
The Federation of Community Social Services BC
Ray and Edie Ferris

FAMILY CIRCLE

$5,000 to $9,999
The Canadian Tilling Foundation
Centre Cares Foundation
Brian DeMuy and Marilyn Kwong
F12.NET INC.
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Tony Kirschner and Sylvia LeRoy
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Karen L. MacMillan
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Carol and Bob Oliver
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Simon Fraser University
Special Olympics BC Society
Vancouver Fraser Port Authority
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$2,500 to $4,999
A&W Food Services of Canada Inc.
Association of Neighbourhood Houses of BC
Linda Blankstein
Shane Coblin
Darin Eash
Katey Grist
Natalie and Rami Kadi
Jocelyne Legal and Jeff Rank
Cameron and Leah Mcleod
Angelo Pesce
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Roblox
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Teck Resources Limited
United Food and Commercial Workers - Local 247
Westbank Crombie
Youth and Philanthropy Initiative Canada
Trevor Zeck
Anonymous Donor (3)

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$500 to $999

$250 to $499
Anonymous (1)
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Anonymous (1)

$20 to $49
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Doug and Darcy Knowles
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$5 to $9
Anonymous (1)

$2 to $4
Anonymous (1)

$1 to $3
Anonymous (1)

$1
Anonymous (1)

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$250 to $499

$100 to $249

Phil Anisman
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Daniel Bonnet
Michael and Laurie Borden
As a client-focused non-profit, our commitment is to provide excellent service across our diverse range of 35+ programs. Our purpose is to ensure the success of each and every client we serve. By diversifying revenue, closely managing budgets, and fostering innovative strategies, we ensure our goals translate into tangible results and meaningful change for individuals, families, and communities.

**2023 Total Revenue | $27,319,107**

Where our support comes from

- 74.7% Government Contracts
- 10.3% Grants & Fundraising
- 15.0% Social Enterprise revenue

**2023 Total Expenses | $27,700,267**

Expenditures

- 86.3% Operations & Service Delivery
- 13.7% Administration & Fundraising

Revenue | $27,319,107

Expenses | $27,700,267

This year, FSGV experienced a deficit of $381,160.

**Program Expenditures | $23,905,330**

Areas of work this funding supported.

- 27.4% Family Preservation
- 24.6% Directions Youth Services
- 15.5% FSEAP
- 13.0% Trauma & Victim Services
- 8.5% Specialized Family Supports
- 6.7% Providing Resources and Independence for Youth Development
- 2.8% Community Programs
- 1.2% Financial Empowerment
- 0.3% Other Programs

**2023 Total Revenue**

$27,319,107

**TOTAL IN-KIND GIFTS**

$250+ in-kind donors

- 30 Minute Hit
- Accent Inns
- Ann Julie
- Anytime Fitness Vancouver
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- Buddhist Compassion Relief Tzu-Chi Foundation of Canada
- Canucks Sports and Entertainment
- Covenant House Vancouver
- Dalia Foods
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- Eminence Organic Skin Care
- Everything Wine
- Fit Integrated
- Francstal Studio
- Fresh Prep
- Gilligan Girls Flowers
- Glow Wellness
- Greater Vancouver Food Bank
- Griottes Polylottes
- H.E.L.P. for Youth Canada Society
- Herschel Supply Company
- Innovative Fitness Walnut Grove
- Jamie’s Whaling Station
- JW Marriott Parq Vancouver
- La Table des Chefs
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- Listel Hotel
- Little Kitchen Academy
- Lush Cosmetics
- Nespresso Canada
- Neva Carson
- Orangetheory Fitness
- Pacific Coastal Airlines
- Point Grey Secondary School
- Redstar Seafood Restaurant
- Rosewood Hotel Georgia
- RX Super Spa
- Salmon City Charters
- SendMe Tasks
- Suki’s Downtown Vancouver
- Sundance Guest Ranch
- Susan Danahy
- Terminal City Club
- Times Square Hotel
- Translink
- Tuff City Saunas Inc
- Vancouver Food Runners
- Vancouver Police Department
- VANS - Guildford Town Centre
- Wagner Hills Farm Society
- White Peony Design

And 420 donors who gave up to $249

**TOTAL EXPENSES**

$27,700,267

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- 0.3% Other Programs
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Director, Finance

Cheryl Melder  
Program Director, Family, Trauma & Victim Supports

Gregg Taylor  
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Program Director, Community Mental Health & Education

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Help us think bigger about how to support those who need us. Your one-time, monthly, crypto, or legacy gift makes our work possible.

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PARTNER WITH US
Your lemonade stand, in-store activation, or office donation drives help us innovate, enhance programming, and address gaps in services for our clients.

fsgv.ca/partner

VOLUNTEER
Our volunteers have a profound impact on the people we serve. We have opportunities for groups and individuals to give back to the community.

fsgv.ca/volunteer

VANCOUVER – HEAD OFFICE
1638 E Broadway, Vancouver, BC  |  V5N 1W1
604 731 4951
fsgv.ca

VANCOUVER – DIRECTIONS YOUTH SERVICES CENTRE
1138 Burrard Street, Vancouver, BC  |  V6Z 2E3
604 633 1472
directionsyouthservices.ca

VANCOUVER – FRASER STREET
4103 Fraser Street, Vancouver, BC  |  V5V 4E9
604 875 6277

RICHMOND
250 - 7000 Minoru Blvd, Richmond, BC  |  V6Y 3Z5
604 279 7100

NEW WESTMINSTER
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604 525 9144

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604 900 6695

FAMILY SERVICES
of Greater Vancouver